

LIBRARY TASK FORCE TOWN HALL MEETING

ONLINE COMMENT CARD QUESTIONS & ANSWERS

May 13, 2022



Location

Q: Has the location of the new Library already been determined?

A: No, the location of a new library has not been determined. The Library Task Force is currently studying options and seeking input from citizens through the online Library Task Force Comment Card and the Library Task Force Town Hall Meetings.

The Task Force plans to present their work to the Library Board at its May 25, 2022 meeting and then to City Council at its June 7, 2022 meeting.

Timing

If approved, when will it commence?

It is too early in the process to project a timeline for the construction and eventual opening of a new library facility.

Library Programming, Uses, and Facility

**When can we expect book availability on Kindle as it is most widely used device for reading?
What percentage of budget is being directed towards digital books?**

The Library is currently exploring options that can serve Kindle e-ink readers and has requested to join a local consortium. Unfortunately, the consortium has not yet responded to the Library's request. The consortium would allow the Library to offer a reliable service to Kindle users, as the cost of digital materials is up to ten times more expensive for libraries than what it costs retail customers.

The current service offered by the Library does support Kindle Fire devices, but due to proprietary agreements, only one company currently supports Kindle e-ink readers.

The Library spends approximately 20% of the materials budget on eBooks and audiobooks in cloudLibrary. In reviewing circulation statistics, this is consistent with the percentage of circulation for digital materials. In 2021, about 18.5% of the total circulation was attributed to digital materials.



Who is your target audience? Children, adults (need to focus on retirees). Who do you want to come in and use the Library? And use whatever library programs there are?

Currently, the Library's largest customer is families with school-aged children. Children's materials account for 59% of total circulation, while adults account for 38%, and teens make up the difference.

Due to demand, programming is geared primarily toward families and children. Historically, adult and teen programs have lower attendance, but the Library strives to offer programming for adults and teens within available resources.

Can the voting be moved with the Library?

At this point, no discussions have taken place about possible future polling locations.

Will the new Library have more private rooms?

The preliminary facility use recommendations from the Library Task Force recognize the feedback received about more meeting and collaboration spaces. However, at this point, no specifics or facility layouts have developed.

Library Task Force Process

Why have so few of us seen this form before?

The online comment card form was first published on CityofSouthlake.com/LibraryTaskForce on April 29, 2022, to support the Library Task Force Town Hall Meetings. The City also publicized the card through the following methods:

May 3, 2022: This episode of the Minute with the Mayor invited residents and anyone interested in attending the Town Hall meetings to save the date on their calendars. It also asked people to ask questions or provide feedback using the online comment card.

May 5, 2022: A Library Task Force video was published on various social media platforms, which included information about the comment card and Town Hall meetings.

May 9, 2022: My Southlake News Article: "Southlake Library Task Force to Host Two Town Hall Meetings," was published and shared on social media and highlighted the comment card and Town Hall meetings.

May 10, 2022: Facebook & Twitter posts to promote the Town Hall Meetings and how to provide feedback.

May 10, 2022: An Everbridge automated phone call notification was sent to residents who opted-in for communication from the City to remind/invite them to the Town Hall.

May 11, 2022: Facebook and Twitter posts to promote the Town Hall meetings and how to share ideas.

